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## MONTHLY MEETING AGENDA

**Wednesday, Dec. 2nd**

**1:00 – 4:00 PM**

**Department of Workforce Services**

**1385 S. State Street, Room 157-A, Salt Lake City**

**Conference Call-in Number: 1-866-456-0016**

**Access Code: \*2658942\* (be sure to hit \* before and after code)**

### **DWS/Work Supports:**

**1:00 Welcome and Introductions**

**1:05 Follow-Up Items**

- a. DWS Notices – Spanish/English (Debbie Herr)
- b. Covenant Contract for Service Providers at Employment Centers (Steve Leyba)

**1:15 General Assistance** (Helen Thatcher)  
Monthly Reporting Update

**1:25 DWS Budget & Legislative Priorities** (Bill Greer, Ally Isom)

- a. Welcome Ally Isom
- b. FY10 and FY11 Budget Review
  - i. GA request in Budget?

- c. Bills Filed
  - i. Rep. Dunnigan: FEP - Cash Assistance to Single Minor Parent
  - ii. Rep. Wimmer - Drug Testing for Individuals Receiving Public Assistance
- d. Other

**1:45 WIA Customer Training** (Diane Lovell)

New enrollments into WIA training have been suspended due to an unanticipated increase in WIA training costs.

**1:55 Cheetah and other Homelessness Employment Initiative Programs**

Would like some information on this program, how many placements are made, how does one person manage the whole caseload, how can we qualify for the additional federal funds, etc.?

**2:10 DWS Phone Wait Times**

CAP agencies are reporting long wait times when they call the 800 number for DWS. Reports that clients get frustrated and hang up and that the option for another agency to verify information does not work (are asked for their SSN or Case Number when hit the agency option). This is especially a problem for customers who only have a cell phone. Does DWS track hang ups and completed calls? What is the capacity of the ESD and has this volume been exceeded?

**2:20 ESD Team Approach**

CAP agencies have heard reports from customers that they don't like having a Team assigned to them in place of a specific caseworker.

**DOH/Health:**

**2:30 Welcome and Introductions**

**2:35 DOH Building Blocks & Governor's budget**

a. The governor's budget is scheduled to be released in early December. What building block requests and other budget items can the department share with the community at this point?

b. What are the departments priorities going into the 2010 session?

**3:15 Update on Medicaid Dental Reimbursement**

CMS has expressed concern with the dental provider rate reductions that occurred during the 2009 legislative session and, as a result, still has not approved Utah's state plan amendment.

i. When does the department expect CMS to make its final decision regarding the state plan amendment?

ii. If denied, how will the Department determine what reimbursement rate is adequate to ensure access to care?

iii. Are there other provider reimbursement rates that may be inadequate to ensure access that the state should be concerned about?

Meeting Agendas, Minutes, and Related documents found  
at: <http://caputah.org/public/advocate-meetings.php>

### Topics Welcome!

We find these meetings are most productive when topics are generated by the community. Please email ideas for topics to [melissa@caputah.org](mailto:melissa@caputah.org) or [lincoln@healthpolicyproject.org](mailto:lincoln@healthpolicyproject.org). Thanks.

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