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MONTHLY MEETING AGENDA

Wednesday, September 1st

1:00 – 4:00 PM

**Department of Health - Cannon Office Building
288 North 1460 West, Room 128, Salt Lake City**

Conference Call-in Number: 1-866-740-1260

Access Code: 3592444

DOH/Health

1:00 Welcome and Introductions

1:05 Follow up from August Meeting: Accountable Care Organizations (Michael Hales)

In August, Michael Hales, Senator Dan Liljenquist, and Representative Dean Sanpei met with officials from the Department of Health and Human Services to discuss what flexibility may be afforded the state to provide Medicaid clients care through accountable care organizations. There is a belief that current fee-for-service payment models create incentives that encourage providing unnecessary care and discourage controlling costs. Moving to risk based payment models like managed care plans, accountable care organizations, and global payments have the potential to change these

incentives. These risk-based payment models work by paying a predetermined amount per client to an entity that agrees to manage the client's care. Because the provider or organization must work within a set budget to provide care to the patient, they have incentives (often financial) to provide patients with quality care in the most cost-effective manner possible.

1:45 New Medicaid Management Information System (Michael Hales).

The Department of Health is looking to update its Medicaid Management Information System. Utah's current system dates back decades and is very limited in its capabilities. Much has been made about the potential new fraud and abuse prevention tools that a new system can provide. However, MMIS systems are about much more than fraud and abuse.

We will look at what other benefits a new system can provide.

2:10 Community Partners Legislative Priorities (All).

At past meetings the Department of Health and the Department of Workforce Services suggested that it would help with the speed and accuracy of fiscal notes if the departments were made aware of legislative priorities early on. We think this is good advice. In an effort to follow it, we have added this as a recurring agenda item. Please share with the department ideas that you may want to pursue in the 2011, or future, legislative sessions.

DWS:

2:30 Welcome and Introductions

2:35 Follow Up Items:

General Assistance - follow-up from last month to see how things are going after the open enrollment period.

TANF Emergency Funds Update - TANF EF are set to expire Sept. 30th. Would like an update on what will happen to those on the program, would be good to get numbers, etc.

WDD transition and Regional Councils - Update on what is going on with this. Also, would like to more information about the Regional Councils and the plans to make sure community partners are a part of the ad hoc meetings.

Chat Feature of MyCase Access - update on how this is working. How many people are using the chat feature? Has there been any

effect on call times, etc?

3:00 DWS and Fathers

Ogden Weber CAP Head Start has been tasked within the framework of their grant to facilitate and assist fathers in the Head Start program, and would like to know the following:

- a. How is DWS tracking the ongoing employment concerns of fathers with respect to employment, and education?
- b. Are there any programs in the future which will directly target the needs of fathers, or male role models?
- c. What sort of resources and education is available for unemployed fathers?

3:10 FEP Redesign

What is going on with FEP Redesign? Is there a timeline? What changes are DWS considering?

3:20 ESD Questions

Various questions have been asked about ESD:

1. Since people with eligibility needs and case problems only have access via phone or email to the Employment Service Centers, how do they get copies of their case file records or view them? What would it cost for DWS to have a troubleshooter liaison at each EAC?
2. Some people have reported getting a Notice of Denial stating that they withdrew their application but have not. DWS reports that a lot of people end up withdrawing their application so there is concern that some of the applications were erroneously described as withdrawn. One client reported that she applied for SNAP and Medical and was told she was over income for both, but her Notice of Denial stated it was because she withdrew her application. There is concern that this has implications for case closure reports, etc.

3:35 Update on Status of UI Trust Fund and Unemployment Claims

Update on the solvency of the trust fund, the changes in unemployment claims, and any plans to make changes that would address the solvency issue.

3:45 Update on Discussion Surrounding "The List"

Kristen met with advocates on August 25th to discuss the advocates concerns regarding the dissemination of "the list" of alleged undocumented immigrants.

The outcome of the meeting was an agreement that DWS, advocates, and community partners need to work together to outreach to the affected communities. In order to do this, DWS will be releasing materials that outline their policies and eligibility requirements that can be given to community partners who work directly with clients, and to the clients themselves so that any confusion can be alleviated. DWS will also be providing a training on the various policies, programs, and eligibility requirements to all interested parties. This partnership is important because many of the individuals who are fearful after this incident may not be going into DWS, but into various community agencies. It will be helpful if everyone has the same information and can provide clear information to concerned clients so they can get the services they need.

Meeting Agendas, Minutes, and Related documents found
at: <http://caputah.org/public/advocate-meetings.php>

Topics Welcome!

We find these meetings are most productive when topics are generated by the community. Please email ideas for topics to melissa@caputah.org or lincoln@healthpolicyproject.org. Thanks.

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